

City of Shelby Newsletter - November 2024

Important Notice to All City Water Customers

In light of the drought conditions being experienced in Ohio, the City of Shelby has not been exempt from the drought and the effects are very noticeable at the reservoirs. The operators at the water treatment plant have not been able to pump water into the reservoirs for the past 6 months. The city has two separate sources of water to fill the reservoirs; Reservoir #2 is filled with water from the Black Fork River and Reservoir #3 is filled with water from the Marsh Run tributary. Both sources of water are too low to pump water into the reservoirs. This is causing the reservoir levels to drop. The reservoirs have a combined capacity of 588 million gallons. The average daily water consumption for the city is 1.4 million gallons, not including the plant processing gallons and the evaporation. The reservoirs hold about a one-year water supply for the city.

With the limited capacity and no interconnection to a water source from another community, city officials are carefully monitoring the reservoir levels to determine if any water restrictions will be necessary in the near future. As of today, the levels are simply being monitored. If the unusually dry conditions continue and pumping efforts are not achievable due to the lack of rain, a water restriction may be issued in the month of December.

Currently, we are asking residents to be mindful of their water consumption. Conserve water when possible. Examples: don't water the grass, reduce shower times, load dishwasher full before washing, or adjust the water level on your washing machine to the load size. These are just some small examples that will help with water conservation. More information will be provided in the future.

Water Service Line Notification Letters

During the last couple of years, the Utility Office and Water Department personnel have been collecting water service line material data for a required EPA service line survey. Most of the service lines have been identified, some lines are still unknown. Water customers that have a service line that has been identified as lead, galvanized or still unknown will be receiving a mandatory notification letter stating the identity of their water service line material. Residents receiving a letter stating their water service line is still unknown, please respond to the survey that will be included with your notification letter or call the Utilities Office to schedule an appointment to have the service line identified. Residents with a copper or plastic service line will not receive a letter.

Over the next three years, the EPA will be reviewing the service line data to develop a mandatory replacement schedule that public water systems will need to follow to replace the lead and galvanized service lines in their communities. More information will be provided in the future.